

Board of Pharmacy Enforcement Workload Statistics FY 2019/20

Complaint Investigations	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Received	682	625	695	645
Closed	663	774	631	842
Pending	1,995	1,748	1,841	1600
Average Days for Investigation	234	265	217	210

Cases Under Investigation (By Team)	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Compliance / Routine	971	935	1,037	837
Drug Diversion / Fraud	254	225	221	191
Prescription Drug Abuse	90	76	76	78
Compounding	66	71	72	67
Outsourcing	13	17	28	23
Probation / PRP	74	57	44	26
Enforcement	263	107	98	115
Criminal Conviction	264	260	265	262

Application Investigations	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Received	123	98	63	83
Closed				
Approved	67	79	46	47
Denied	14	20	7	7
Total	94	107	61	65
Pending	83	69	62	78

Complaint Closure Outcomes Not Resulting in Further Action	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Insufficient Evidence	144	144	130	217
Non-Jurisdictional	74	100	105	123
No Violation	88	76	86	115
No Further Action	63	67	68	55
Other - Non-Substantiated	13	7	6	6
Subject Educated	29	32	21	69

Letter of Admonishment / Citations	July - Sept	Oct - Dec	Jan - March	Apr - Jun
LOA Issued	67	124	62	74
Citations Issued	245	540	295	348
Proof of Abatement Requested	63	174	84	93
Appeals Received	12	52	23	16
Dismissed	5	4	2	10
Total Fines Collected	\$152,458	\$296,810	\$317,833	\$196,344

Administrative Cases	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Referred to the AG's Office	63	56	52	59
Pleadings Filed	70	83	57	38
Pending				
Pre-Accusation	158	119	112	128
Post-Accusation	210	234	210	192
Total	368	353	322	322
Closed	101	72	82	65

Administrative Case Outcome	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Revocation				
Pharmacist	6	7	3	3
Intern Pharmacist	0	1	1	0
Pharmacy Technician	20	18	23	16
Designated Representative	0	0	1	0
Wholesaler	0	1	1	0
Pharmacy	2	3	4	0
Sterile Compounding	0	1	0	0
Outsourcing	0	0	0	0
Total	28	31	33	19

Administrative Case Outcomes	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Revocation; stayed suspension/probation				
Pharmacist	0	0	0	0
Intern Pharmacist	0	0	0	0
Pharmacy Technician	0	0	0	0
Designated Representative	0	0	0	0
Wholesaler	0	0	0	0
Pharmacy	0	0	0	0
Sterile Compounding	0	0	0	0
Outsourceing	0	0	0	0
Total	0	0	0	0

Administrative Case Outcome	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Revocation; stayed; probation				
Pharmacist	22	8	17	13
Intern Pharmacist	2	2	1	0
Pharmacy Technician	5	3	4	2
Designated Representative	0	1	0	0
Wholesaler	0	1	0	0
Pharmacy	7	3	2	3
Sterile Compounding	0	0	0	2
Outsourcing	0	0	0	1
Total	36	18	24	21

Administrative Case Outcome	July - Sept	Oct - Dec	Jan - March	Apr - Jun
<i>Surrender / Voluntary Surrender</i>				
Pharmacist	7	7	5	9
Intern Pharmacist	0	0	1	0
Pharmacy Technician	15	6	7	7
Designated Representative	1	2	1	0
Wholesaler	1	0	0	0
Pharmacy	9	9	8	5
Sterile Compounding	0	0	1	0
Outsourcing	0	0	0	0
Total	33	24	23	21

Administrative Case Outcome	July - Sept	Oct - Dec	Jan - March	Apr - Jun
<i>Public Reproval / Reprimand</i>				
Pharmacist	8	3	2	4
Intern Pharmacist	1	0	0	0
Pharmacy Technician	1	0	3	1
Designated Representative	0	0	2	0
Wholesaler	2	0	1	0
Pharmacy	11	4	1	6
Sterile Compounding	0	1	0	0
Outsourcing	1	0	0	0
Total	24	8	9	11

Administrative Case Outcome	July - Sept	Oct - Dec	Jan - March	Apr - Jun
<i>Licenses Granted</i>				
Pharmacist	1	0	1	0
Intern Pharmacist	0	1	0	0
Pharmacy Technician	1	0	2	3
Designated Representative	0	0	0	0
Wholesaler	0	0	0	0
Pharmacy	0	0	0	0
Sterile Compounding	0	0	0	0
Outsourcing	1	0	0	0
Total	3	1	3	3

Administrative Case Outcome	July - Sept	Oct - Dec	Jan - March	Apr - Jun
<i>Licenses Denied</i>				
Pharmacist	2	1	1	0
Intern Pharmacist	0	0	1	1
Pharmacy Technician	3	1	1	0
Designated Representative	0	0	0	0
Wholesaler	0	0	0	0
Pharmacy	0	0	0	0
Sterile Compounding	0	0	0	0
Outsourcing	0	0	0	0
Total	5	2	3	1

Administrative Case Cost Recovery Efforts	July - Sept	Oct - Dec	Jan - March	Apr - Jun
<i>Cost Recovery Requested</i>	<i>\$838,758</i>	<i>\$402,895</i>	<i>\$415,529</i>	<i>\$527,183</i>
<i>Cost Recovery Collected</i>	<i>\$274,908</i>	<i>\$301,746</i>	<i>\$240,231</i>	<i>\$255,866</i>

Immediate Public Protection Sanctions	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Interim Suspension Orders	3	3	0	2
Automatic Suspension Orders	0	1	1	0
Penal Code 23 Restrictions	0	2	1	2
Cease and Desist - Unlicensed Activity	1	0	0	0
Cease and Desist - Sterile Compounding	0	0	0	0

Probation Statistics	July - Sept	Oct - Dec	Jan - March	Apr - Jun
<i>Licenses on Probation</i>				
Pharmacist	231	226	236	229
Intern Pharmacist	9	11	11	12
Pharmacy Technician	20	22	26	26
Designated Representative	1	1	2	2
Wholesaler	3	2	3	3
Pharmacy	81	73	74	72
Sterile Compounding	2	2	2	2
Total	347	337	354	346

Probation Statistics	July - Sept	Oct - Dec	Jan - March	Apr - Jun
Probation Office Conferences	31	31	25	28
Probation Site Inspections	129	129	149	35
Probation Terminated / Completed	25	25	23	26
Referred to AG for Non-Compliance	2	2	2	0

As of 6/30/2020